

## WARRANTY SERVICE REPORT

Temperzone Warranty Number: TZW	Date:    /    /
Technician Name:	Service Agent Business Name:
Service Agent Contact Number:	
Job Complete:    YES / NO	

Type	Model Number	Serial Number
Outdoor Unit:		
Indoor Unit:		
Indoor Unit:		
Indoor Unit:		
Indoor Unit:		

Description of Fault (including any fault codes):

  
  

Tests done to find fault:

  
  
  

Diagnosis of Fault (tick symptom and/or component):

<input type="checkbox"/> Operational Error	<input type="checkbox"/> Application Error	<input type="checkbox"/> Installation Error	<input type="checkbox"/> Lack of Maintenance
<input type="checkbox"/> Gas Charge Incorrect	<input type="checkbox"/> Gas Leak	<input type="checkbox"/> Electrical Fault	<input type="checkbox"/> Water Leak
<input type="checkbox"/> Compressor	<input type="checkbox"/> Fan Motor	<input type="checkbox"/> Printed Circuit Board	<input type="checkbox"/> Valve
<input type="checkbox"/> Controller	<input type="checkbox"/> Sensor	<input type="checkbox"/> Noise	<input type="checkbox"/> Other (please list)

Description of how fault was fixed:

  
  
  

**Attendances**

Date:	Total Time:	Mileage:
Reason (e.g. find fault):		
Date:	Total Time:	Mileage:
Reason (e.g. find fault):		
Date:	Total Time:	Mileage:
Reason (e.g. find fault):		
Date:	Total Time:	Mileage:
Reason (e.g. find fault):		

**PLEASE NOTE:** A Temperzone Warranty No. (TZW#) registers your claim. It does not represent automatic liability by Temperzone Ltd. Fault finding and diagnosis by temperzone is a **GUIDE ONLY** as fault detail provided may be incomplete. Responsibility for diagnosis remains with the Service Company